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Honeywell



July 11, 2008

Important Safety Advisory - Required Action

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For Gas Detectors Equipped with a CITY TECHNOLOGY 4CF Carbon Monoxide (CO) Sensor Manufactured Between May 1, 2007 and June 30, 2008

BW Technologies by Honeywell has been notified by our supplier, City Technology, of a potentially dangerous carbon monoxide sensor condition. The condition may occur in detectors equipped with City Technology 4CF Rev. 3 carbon monoxide sensors manufactured between May 1, 2007 and June 30, 2008. The sensor condition may develop over time, resulting in false instrument readings or lack of sensitivity to carbon monoxide gas.

As a conservative safety measure, BW Technologies will field/advance replace **all** potentially affected detector sensors. Affected product and required actions are:

Affected Detectors	Instruments Affected - Manufactured Between May 1, 2007 and June 30, 2008	Actions Required
Single gas:		
GasAlertClip Extreme 2 and 3-year maintenance-free carbon monoxide detectors only	Instrument Serial Numbers: H307-M028340 to H307-M124785 HM07-M000100 to HM07-M156191 HM08-M000001 to HM08-M008125	Follow link for immediate <i>instrument</i> replacement or contact BW Technologies
GasAlert Extreme carbon monoxide detectors only	Instrument Serial Numbers: J407-M019236 to J407-M052602 J408-M002554 to J408-M026281	Follow link for immediate <i>sensor</i> replacement or contact BW Technologies
Multi-gas:		
GasAlertMicro only 1, 2 or 3-gas detectors with a CO specific sensor <i>(Note: 4-gas models or other models with dual H2S/CO sensors are <u>not</u></i>	Instrument Order/Model Number GAMIC-2MW GAMIC-2MX GAMIC-3M with an instrument Serial Number: S107-12536 to S108-18126 S307-11635 to S307-46452	Follow link for immediate <i>sensor</i> replacement or contact BW Technologies

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<i>affected</i>)	S308-12351 to S308-17916	
GasAlertMicro 5 Series detectors with CO specific sensors: <ul style="list-style-type: none"> · GasAlertMicro 5 · GasAlertMicro 5 PID · GasAlertMicro 5 IR <p><i>(Note: 5-gas models or other models with dual H2S/CO sensors are <u>not</u> affected)</i></p>	Instrument Order/Model Numbers with "M" included in the four characters after the prefix: M5-_*_*M*... M5-_*_*M-... M5PID-_*_*M*... M5PID-_*_*M-... M5IR-_*_*M*... M5IR-_*_*M-... with an instrument Serial Number: GasAlertMicro 5 SE107-006021 to SE107-009950 SE107-D001160 to SE107-D01168 SE108-001001 to SE108-006193 GasAlertMicro 5 PID SK107-004815 to SK107-008655 SK108-001631 to SK108-006318 GasAlertMicro 5 IR SS107-001801 to SS107-008078 SS108-001000 to SS108-001787	Follow link for immediate <i>sensor</i> replacement or contact BW Technologies

Fixed and Stand-alone:

RRJ carbon monoxide transmitters only	Order/Model Number RRJ-RM04 purchased between May 1, 2007 and June 30, 2008	Follow link for immediate <i>transmitter</i> replacement or contact BW Technologies
Rig Rat III carbon monoxide sensors only	Order/Model Number SAII-L3M1 SAII-L3M5 purchased between May 1, 2007 and June 30, 2008	Follow link to for immediate <i>encapsulated sensor</i> replacement or contact BW Technologies

Replacement Sensors

Carbon monoxide sensors ordered or installed as replacement parts	City Technology 4CF Rev. 3 carbon monoxide sensor Serial Numbers: 10199194 to 12844839	Follow link to for immediate <i>sensor</i> replacement or contact BW Technologies
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For further information, please contact your BW Regional Sales Manager or BW Customer Service Representative at:

United States: 1-888-749-8878
Canada: 1-800-663-4164
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Germany: +49 (0) 2137 17 6522

Middle East: +971 4 8871766
Australia: +613 9464 2770
China: +86 10 6786 7305
South East Asia: +65 6580 3468
Other Countries: +1 403 248 9226

In keeping with BW Technologies' primary commitment to product quality and customer safety, all potentially affected sensors will be replaced as quickly as possible, at no cost. BW Technologies is working exhaustively to facilitate rapid, easy identification and replacement in the interest of customer safety and business continuity.

Sincerely yours,

